

MHHS Migration and Cutover Advisory Group (MCAG) Headline Report

Issue date: 22/10/2025

Meeting number	MCAG 018	Venue	Virtual – MS Teams
Date and time	21 October 2025 1500-1600	Classification	Public

Actions: No new actions

Area	Action Ref	Action	Owner	Due Date	Update
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Decisions

Area	Decision Ref	Description	Rationale
Headline Report and Actions	MCAG-DEC47	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the headline report of the previous meeting on 13 October 2025.	The Programme invited objections to the approval of the document, to which none were received.
M11/M12 recommendation to PSG	MCAG-DEC48	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the milestone T3-MI-0036 (Recommendation from MCAG that the Programme can approve M11 / M12)	The Chair invited objections from the MCAG to the approval of the milestone, to which none were received.

Key Discussion Items

Area	Discussion
Headline Report and Actions	DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the headline report of the previous meeting on 13 October 2025 (MCAG-DEC47 - recording timestamp 00:07:02). The Programme recommended that action MCAG17.01 was closed, no questions or comments were raised. Please refer to slide 4 of the meeting papers for further information.
eTORWG recommendation	The Programme provided an update on Cutover declarations and recommendation to MCAG from the eTORWG. They confirmed that TORWG provided a recommendation to MCAG to proceed with M11/M12 and highlighted that they have received all of the required self-declarations apart from one, from an agent that they were waiting to confirm that they had applied v15 of the ISD. <i>Post-meeting note: The agent confirmed to the Programme that they have successfully loaded v15 of the ISD.</i> It was queried, what was the position from an LDSO perspective. The Programme confirmed LDSOs were in the process of completing the load of the ISD and they expect to receive confirmation by end of day. <i>Post Meeting note: it was confirmed by the end of the day that ISD v15 had been loaded by all LDSOs. that ISD had been loaded by all LDSOs.</i>
Elaxon Update on M11 Readiness & process stability	Elaxon ran through all of the topic areas where there have been recent M11-related incidents or industry impacting issues. These topics cover the following 4 areas: • ISD • Plans for ISD and IT Service Management Lessons Learned • DIP Environment • Outstanding work-off items More detail can be found in the meeting slides. The DIP Manager added that they were working with Elaxon on the DIP and wider test environment request and would be going back to BSC Co run TOG meeting on Friday and would be liaising with the Programme The RECCo Representative provided some further information in relation to REC enforced directive to remove data from SIT-A in accordance with BSC Modification P458 (not BSCP458 as stated in the slides). They stated that as a non-BSC party, they agreed a data access agreement for EES data which was used to populate SIT-A and SIT-B. They noted that this data access agreement is due to expire at the end of SIT and highlighted that they would need to extend the agreement if the data was required to be used beyond SIT for other uses, which they are happy to do.
Route to M11/M12	The Programme provided a verbal update on the impacts of recent Elaxon issues on cutover activities leading to M11/M12 and the work undertaken by Elaxon, PPs and Programme to resolve these. They stated that activities leading up to M11 Migration were initially expected to be low risk, however, unanticipated issues were encountered that required significant intervention and problem-solving by Elaxon, LDSOs, Suppliers, and service providers. The Programme confirmed that the past few days have been an intensive period of “firefighting” to resolve ISD and DUoS tariff-related issues.

	Following corrective actions, including Elexon's publication of ISD v15 and subsequent updates by St Clements, LDSOs have now begun successfully loading the updated version, which is a pre-requisite for Migration. The majority of LDSOs have confirmed successful completion, with others expected to finalise this work by the end of the day, 21 October 2025. Confirmation of completion was provided following the PSG meeting. (@4pm) Suppliers and agents have also confirmed readiness, having resolved ISD issues and completed necessary preparations. The Programme team considers that the risks experienced are now under control and that the programme is in a stable position to commence MPAN Migration as planned for 22 October 2025 (M11/M12). Finally, the Programme acknowledge the significant amount of work from the LDSOs, Suppliers and Agents over the past few days to resolve the issues and ensure the Programme remains on track to meet M11. This was further echoed by the MCAG Chair.
Programme view of current M11/M12 status	The Programme provided the latest assessment of M11/M12, covered by the following areas: M10 Work-Off Plan Programme provided the latest update on the M10 work-off items and noted item 7 (Outstanding Helix SIT-Ops PIT work-off plan items) poses no blocker towards M11. The RECCo Representative confirmed that in relation to item 10 (Return to compliance for 2 PP), their actions have been completed as of this afternoon and RECCo is happy that this is now complete. BSSCo also noted that they have received confirmation and this item is complete from a BSC perspective. Recap of the relevant M11 Acceptance Criteria progress The Programme provided an update on the current status of M11/M12 with an overview against the M11 Acceptance Criteria. Overall, the Programme recommends M11 and M12 are approved to enable the start of Migration. The figures below have been updated since drafting the meeting slides: • 18 of the 24 Acceptance Criteria are complete • 2 have been conditionally accepted • 2 'at risk' items that are nearing resolution but cannot yet be confirmed as complete. These were completed following the end of PSG. • 2 items are on track. The Programme went into additional detail on the Acceptance Criteria which are not yet completed and outlined the continued monitoring and assurance. The DNO Representative queried if P434 for the migration of unmetered sites is included in the M11 Acceptance Criteria. The Programme stated that they've received confirmation that migration has been completed from those

	suppliers that are going live M11, therefore confirming it is not M11 impacting. They added that there are some sites outstanding across the industry (1000 sites, 0.2% of UMS volume), however, highlighted they are being monitored against Qualification and Migration start dates. The Programme also added that they have listed the unmetered MPANs that are still non-half-hourly which have been excluded from Suppliers' migration activities and feature on the Migration Exclusion list. Outstanding M11 Work-Off items Programme outlined the outstanding M11 Work-Off items, 4 of which are carried over from the M10 work-off plan. In summary, the Programme recommends M11 and M12 are approved to enable the start of Migration.
IPA view on M11/M12 Status	IPA provided their views on the status of M11 and M12. The IPA are completely aligned with the Programme's view of readiness against the M11 Acceptance Criteria and supported recommending the approval of M11/M12. They thanked Elexon, Programme and industry for their significant effort in achieving these milestones.
M11/M12 recommendation to PSG	The MCAG Chair summarised the updates given at the meeting from the Programme on M11/M12 cutover activities, including PP declarations, Migration preparation status and M11/M12 assessment, which also included the M11 work-off items. They invited MCAG to state any objections to MCAG recommending to PSG approval of the M11/M12 milestones and MCAG Chair approving milestone T3-MI-0036. No objections were raised to the MCAG recommendation to PSG on M11/M12 and there were no questions or comments raised. DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the milestone T3-MI-0036 (Recommendation from MCAG that the Programme can approve M11 / M12) (MCAG-DEC48 - recording timestamp 00:48:40).
Summary and Next Steps	The Secretariat summarised there were no new actions and the decisions made.

Date of next MCAG: 25 November 2025

Attendees

Chair

Justin Andrews	Chair	Joe Grisley	MCC Delivery Project Manager
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Matthew Breen	Transition Lead
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Industry Representatives

Fola Oki	Transition Analyst
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Gareth Evans	I&C Supplier Representative	Katie Dyson	PMO Governance Secretariat
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Rachel Prosser	DNO Representative (Alternate for David Yeoman)	Philip McCann	PMO Governance Secretariat
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Simon Harrison	Supplier Agent Representative (Independent Supplier Agent)	Francesca Drew	PPC
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Jonny Moore	RECCo Representative	Max Burton	PPC
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Robert Golding	DIP Manager		
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Lijo Louis	Medium Supplier Representative	Other Members/Attendees	
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Andrew Dudkowsky	NESO Representative	Jenny Boothe	Ofgem
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Graham Wood	Large Supplier Representative	Sinead Quinn	Ofgem
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Morven Hunter	iDNO Representative	Andy MacFaul	Ofgem
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Claire Ellington	DCC Representative	Liam Evans	IPA
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Michael Ceney	Elexon Representative (as BSC/BSCCo Manager)	Reece Harris	IPA
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MHHS IM Members

Joseph Ashworth	IPA
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Chris Harden	Programme Director	Paul Daniels	Avanade
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Keith Clark	LDP Programme Manager	Jo Hill	Elexon
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Smitha Pichrikat	Programme Manager	John Abbott	Elexon
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John Wiggins	Programme Industry SME	James Stokes	Elexon
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Paul Pettitt	Design Management Lead	Claire Silk	Elexon
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Adrian Ackroyd	Client Test Programme Manager	Gary Leach	Elexon
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Jason Brogden	Industry SME	Derek Weaving	Elexon
Stuart Scott	Industry SME	Royston Black	DIP Manager
Warren Fulton	Migration Lead	Victoria Moxham	Elexon
Lewis Hall	LDP Delivery Manager	Trisha Champaneria	DCC
Roisin Quinn	PMO Programme Manager	James Murphy	Stark
		Simon Waltho	BSCCo

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Apologies

		Sean Doughty	Elexon Representative (as central systems provider)
		Mark Treanor	Small Supplier Representative
		David Yeoman	DNO Representative